

TEAM PROFILE



JULIA

OUR OWNER

YOUR OWN DOGS:

I have 2 golden retrievers & a romanian rescue dog



WHEN DID YOU FIRST OPEN R&B'S?

I visited Citydog in Los Angeles my heart sang. (it still does today watching daycare). watching all the dogs hang out together playing & seeing how they loved being with other dogs. I did the business plan in 2004 and Rags & Bert's opened in November 2016.

LOOKING BACK, WHAT MOMENT MADE YOU FEEL MOST PROUD?

Winning Dog Daycare of the Year and being recognised nationally by our industry made me incredibly proud of what our team at Rags & Bert's has achieved together.

WHAT IS THE BEST PART LEADING THE R&B'S TEAM?

Is that we all have one thing in common and that is 'what's best for the dog'.

IN THE EARLY DAYS, WHAT WAS YOUR BIGGEST CHALLENGE?

In the early days, one of the biggest challenges was bringing a completely new concept to life, from securing fundings, finding the right premises, to training staff for a brand-new way of working & educating the dog owners on the benefits of daycare & boarding – it was hard.

IF YOU HADN'T STARTED R&B'S WHAT WOULD YOU BE DOING NOW?

Around 8 years prior to opening Rags & Bert's I retrained to Level 5 in Animal Management because I wanted to work within the Animal industry, so I suspect I would have become an Animal Behaviourist.

WHAT IS YOUR FAVOURITE BREED OF DOG?

I love all dogs but grow up with Golden Retrievers and have 2 golden retrievers & 1 Romanian rescue dog today.

WHAT IS YOUR DREAM HOLIDAY DESTINATION?

The Galapagos Islands.

WHAT IS YOUR FAVOURITE FOOD?

Thai.

WHAT 3 WORDS WOULD YOUR FRIENDS AND FAMILY USE TO DESCRIBE YOU?

I reached out and asked friends and their words were - Loyal, Trustworthy and Dedicated