

TEAM PROFILE



LILLIE

DAYCARE ASSISTANT

FAVOURITE
DOG BREED:
Jack Russell Terrier



HOW LONG HAVE YOU WORKED AT R&B'S?

I have worked at Rags and Berts since April 2026.

WHAT IS YOUR ROLE WITH RAGS & BERT'S?

I am a Daycare Assistant.

DESCRIBE A TYPICAL DAY

My role involves creating a safe, clean and stimulating environment where dogs can socialise, exercise and enjoy their day. I supervise play, monitor behaviour, provide meals and fresh water, carry out wellbeing checks and ensure the dogs receive plenty of individual attention. I also keep the play areas clean and communicate with owners at drop-off and collection, keeping them updated on how their dog has been throughout the day.

WHAT IS THE BEST PART OF YOUR JOB?

The best part of my job is building relationships with the dogs, giving them lots of cuddles, & watching their confidence and personalities grow over time. It is rewarding to provide a safe, fun, & caring environment where they can enjoy their day. I also enjoy seeing the positive impact our care has on both the dogs & their owners, knowing that owners can feel confident that their pets are happy, healthy, & well looked after while they are in our care.

WHAT IS THE WORST PART OF YOUR JOB?

Picking up dog faeces! However, it is a job that needs to be done to ensure a clean and hygienic environment for the dogs in our care to enjoy.

WHY DO YOU LIKE WORKING AT R&B'S?

I enjoy working at Rags and Berts Doggy Daycare because I love working with dogs and helping to provide a safe, fun, and caring environment for them. I enjoy seeing their personalities grow, building relationships with them, and knowing they are happy and well looked after while in our care. Every day is different, which makes the job even more enjoyable.

WHAT DO YOU DO WHEN YOU ARE NOT AT WORK?

I enjoy caring for my horses and spending time with my dog, as looking after animals is something I'm passionate about both professionally and personally. I also like spending quality time with my family, friends, and partner. Sometimes, it's nice to simply relax and chill at home.

HOW WOULD YOUR FRIENDS AND FAMILY DESCRIBE YOU?

My family and friends would describe me as caring, reliable, and hardworking. They would say I'm always willing to help others, have a positive attitude, and am passionate about animals. They would also describe me as friendly, trustworthy, and someone who enjoys spending time with the people and pets I care about.